



Field Issue Form

Required Information:

Date of Complaint: _____

Project Name: _____

Project City: _____ Project State/Province: _____ Project Country: _____

Product Name: _____

Total Quantity: _____ Affected Quantity: _____

Contractor Information:

Contractor Company Name: _____

Contractor Contact Name: _____

Contractor Address: _____

Contractor City: _____ Contractor State/Province: _____ Contractor Postal Code: _____

Contractor Country: _____

Contractor Phone: _____ Contractor Email: _____

Distributor Information:

Distributor Company Name: _____

Distributor Contact Name: _____

Distributor Phone: _____ Distributor Email: _____

Submitter Email: _____ WIP Sales Representative: _____

Product issue description and corrective actions already initiated:

Other Information:

Lot Number: _____ Batch Number: _____

Order/Invoice Type: _____ Order/Invoice Number: _____

Installation Date: _____ Substrate Temperature: _____

Current Temperature: _____ Weather at Installation Time: _____

Have job site samples been sent? (min. 12" x 12" sheet sample size): Yes No

If yes, what did you send? _____

Have unopened/unused materials from the project been sent?: Yes No

If yes, what did you send? _____

**Send WIP 100 & 250HT samples to:
Carlisle Coatings & Waterproofing
Technical Services Department
1275 Ritner Hwy - Carlisle, PA 17013**

**Send WIP 300HT & 401 samples to:
Carlisle Coatings & Waterproofing
Technical Services Department
900 Hensley Ln • Wylie, TX 75098**